

MAINTENANCE GUIDE

LACQUERED TIMBER FLOORS

Premium Timber Flooring
Made to last generations


KUSTOM TIMBER®

Tips & Tricks

Regular sweeping and vacuuming

The most regular maintenance you will need to carry out is a simple sweep or vacuum to get rid of accumulated dust and debris. A lot of people find it easiest to simply run the broom over the floorboards most days and get the vacuum out once a week.

Clean up spills as soon as possible

Wood and water do not mix. Over time, water damage can occur. To avoid unnecessary damage, clean up spills as soon as possible so they don't have a chance to seep into the wood and cause problems. You want to get to spills quickly as once liquid penetrates the timber it can leave residue. Clean up spills with paper towels and rinse the area with a damp cloth.

Use rugs to prevent debris

To avoid scratches, use a doormat outside and a rug inside the front door. Shoes tracking dirt and debris through the house can act like sandpaper. Ensure rugs are regularly shaken to prevent this dirt from being carried through your home. When it comes to high traffic areas, mats and rugs will do wonders in protecting your floors.

Felt all furniture

A simple felt pad under furniture can do your floors the world of good. Any furniture that is moved regularly; dining room chairs, tables, kitchen chairs and living room furniture, a small bit of felt on the feet of this furniture will avoid scratching over time.

Drip trays under plants

For all you plant lovers, make sure all pot plants have a planter saucer so that any excess water does not spill on to your timber floors.

Direct sunlight and rugs

If possible, avoid putting rugs on your new timber floors for the first 6 months post installation to avoid discoloration. If this isn't possible, we recommend moving rugs around where there is direct sunlight within the first 6 months post installation.

Pets

Keeping your timber floors in pristine condition with kids and pets can be ruff. Keep 'em clean by regular sweeping, vacuuming and mopping weekly to prevent any of that dirt from getting ground into the wood. Keep the claws and bowls away. Keep the food and water bowls outside; they're an invitation for mess and moisture. If inside, put a mat underneath to catch any spills.

High heeled shoes

Avoid stilettos if possible to minimise the risk of small dimples and dents in the flooring, which can overtime degrade the integrity of the surfaces and finishes.

Finally, accept the patina of time. At the end of the day, you're not living in a museum. Some scratching and discoloration is normal and all part of having a busy home. Think of it as a bit of extra character, and signs of a loved, lived-in home.



Maintenance

Weekly Maintenance

1. Spills should be wiped up immediately
2. Regular Sweeping and vacuuming of high traffic areas
3. Once vacuumed, run over the high traffic areas with the Loba mop kit cleaner

*Always sweep/vacuum before using the Loba spray mop

Fortnightly/Monthly Maintenance

1. Clean the floor area using a low intensity, soft bristle vacuum
2. Clean the floor area using our Loba mop kit cleaner



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Cleaning Products

Recommended Cleaning Products

Designed specifically for engineered timber flooring, the spray mop from Loba® is the perfect solution for fast and easy cleaning.

- Easy to Use
- Hygienic
- Dries without streaks
- Does not leave any residue
- Environmentally friendly

Products for your Kustom lacquered floors

1. Place one cap of Loba Cleaner 1L to your Loba Mop water bottle and fill the water bottle up with lukewarm water.
2. Clean the floor area using the spray mop, avoiding over-wetting areas. REMEMBER to always sweep or vacuum before mopping.
3. When dirty, remove the reusable Loba mop cover and place it in the washing machine.



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Leave it to the experts

1. Deep Clean and Nourishment Treatment

When your floors are looking a little tired and you are wanting to bring them back to life, we recommend our Deep Clean and Nourishment treatment which is designed to work alongside the general upkeep using the appropriate Loba products and processes. This will lift dirt, dust and grime that is caught in the grain of your floors which reduces the risk of scratching in the long run. Once cleaned we apply a nourishment solution that is designed to rejuvenate your natural timber. **RECOMMENDED EVERY 12-16 MONTHS TO HELP MAINTAIN YOUR FLOORS.** Doing so will postpone the need of re-sanding by many years.

2. Sand & Polish

If you are wanting to change the colour of your timber floors or if they have simply had a little too much love, a sand and polish will even out the appearance and help 'revive' your floors.





KUSTOM TIMBER®

Let expertise
take the floor.

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